

# SESSION INFORMATION

## SESSION 1A Retailing Operations Session Chair: Ying Wei

July 30th  
13:00-14:30  
Room: S203

- 1 The Impact of Trade Credit on Information Sharing in a Supply Chain  
Presenter: Wang Ce
- 2 Impact of Strategic Inventory on the Contract Design of Logistics Service Sharing in a Retail Platform  
Presenter: Yang Xi
- 3 Pooling or separating? Positioning inventory for omnichannel retailing operations  
Presenter: Ying Wei
- 4 Right to Repair: Pricing, Welfare, and Environmental Implications  
Presenter: Chen Jin

## SESSION 1B OM-Marketing Interface I Session Chair: Xiaole Wu

July 30th  
13:00-14:30  
Room: S204

- 1 Rawlsian fairness in push and pull supply chains  
Presenter: Yanmin Jiang
- 2 Merger Decisions Among Competitors: Impact of Limited Capacity and Loyal Segments  
Presenter: Derui Wang
- 3 Brand Spillover as a Marketing Strategy  
Presenter: Yu Zhou
- 4 Managing Multi-Rooming: Why Uniform Price Can Be Optimal for a Monopoly Retailer  
Presenter: Yue Dai

## SESSION 1C Behavior/Sustainable Operations Session Chair: Xuan Zhao

July 30th  
13:00-14:30  
Room: S208

- 1 Transshipment Between Overconfident Newsvendors  
Presenter: Li Jialu
- 2 Environmental Responsibility: Impact of Waste-Sorting Regulation on Secondary Markets  
Presenter: Qiang Li
- 3 Cognitive Bias in Demand Forecasting: A Blessing or a Curse?  
Presenter: Zheng Yini
- 4 Designing Multidimensional Auction with Loss-averse Workers In Online Labor Markets  
Presenter: Xianghua Wu

## SESSION 1D Topics in Retailing and Sharing Economy Session Chair: Yong Liang

July 30th  
13:00-14:30  
Room: S209

- 1 Offline-Channel Planning in Smart Omnichannel Retailing  
Presenter: Hao Shen
- 2 Consumer Choice Modeling via Operational Data Analytics  
Presenter: Mengying Xue
- 3 Green Packaging or Greenwashing? Implication of Bring-your-own-container  
Presenter: Yunlong Peng
- 4 Quality and quantity tradeoff of on-demand service platforms with congestion-sensitive customers  
Presenter: Yunzhi Wu

## SESSION 1E OM in Platform Economy I Session Chair: Liu Ming

July 30th  
13:00-14:30  
Room: S210

- 1 Estimating and Exploiting the Impact of Photo Layout: A Structural Approach  
Presenter: Weiming Zhu
- 2 Skilled Worker Turnover on On-demand Service Platforms: Evidence and Prescriptions from Caregiver Markets  
Presenter: Wenchang Zhang
- 3 An experimental investigation of target rebate contract for product returns  
Presenter: Yue Cheng
- 4 The platform's optimal salary strategy and order allocation mechanism design under the gig economy  
Presenter: Tao Zhiying

## SESSION 1F COVID-19 Related Operational Issues Session Chair: Rowan Wang

July 30th  
13:00-14:30  
Room: S303

- 1 Divide and Conquer: A Hygienic, Efficient, and Reliable Assembly Line for Housekeeping  
Presenter: Rowan Wang
- 2 How the Covid-19 Pandemic Affects Work Resumption and Productivity: Evidence from China  
Presenter: Shuyu Xue
- 3 Fly with Us When They Cancel Your Flight: An Innovative Business Model to Utilize Perishable Service Capacity  
Presenter: Rowan Wang

## SESSION 1G Operations in Pandemic Session Chair: Guangwen Kong

July 30th  
13:00-14:30  
Room: S304

- 1 No Panic in Pandemic: The Impact of Individual Choice on Public Health Policy and Vaccine Priority  
Presenter: Miao Bai
- 2 Hospital Admission and Social Distancing: An SEIR Model with Constrained Medical Resources  
Presenter: Zhiyuan Chen
- 3 Capacitated SIR Model with an Application to COVID-19  
Presenter: Chaoyu Zhang
- 4 The Impact of COVID-19 on Supply Chain Credit Risk  
Presenter: Ziang Wang

## SESSION 1H Internet-Plus Logistics and Supply Chain Operations Management Session Chair: Min Huang

July 30th  
13:00-14:30  
Room: S308

- 1 A two-stage stochastic winner determination model integrating a hybrid mitigation strategy for transportation service procurement auctions  
Presenter: Xiaohu Qian
- 2 The flexible truckload pickup and delivery problem considering reserved orders and fuel consumption  
Presenter: Hui Zhang
- 3 Supply Chain Network Design Considering Customer Psychological Behavior- A 4PL Perspective  
Presenter: Hanbin Kuang
- 4 Build or join a sharing platform? The choice of manufacturer's sharing mode  
Presenter: Yu Zhang

**SESSION 11**  
July 30th  
13:00-14:30  
Room: S309

**Simulation** **Session Chair:** Yijie Peng

- ① Decomposed Simulation Optimization of Cancer Screening Strategies with Random Observations  
Presenter: Zheng Zhang
- ② Asymptotically Optimal Sampling Policy for Selecting Top-m Alternatives  
Presenter: Gongbo Zhang
- ③ Solving Large-Scale Fixed-Budget Ranking and Selection Problems  
Presenter: Ying Zhong
- ④ Estimating Confidence Intervals and Regions for Quantiles by Monte Carlo Simulation  
Presenter: Lei Lei

**SESSION 1J**  
July 30th  
13:00-14:30  
Room: S310

**Data Analytics in Service and Manufacturing System** **Session Chair:** Jie Song / Jianguo Wu

- ① The Credit Assessment Approach for Chinese Companies based on the Bigdata Method  
Presenter: George Yuan
- ② Iterative Hypothesis Testing for Period Estimation of Noisy Signals via Dynamic Significance Levels  
Presenter: Yongxiang Li
- ③ A Permutation-Dependent Separability Approach for Capacitated Two-Echelon Inventory Systems  
Presenter: Xiaobei Shen
- ④ Optimal Dynamic Decisions under Uncertain Covariates  
Presenter: Fan Zhang
- ⑤ Efficient and Interpretable Monitoring of High-Dimensional Categorical Processes  
Presenter: Kai Wang

**SESSION 1K**  
July 30th  
13:00-14:30  
Room: S207

**FinTech, Innovation and Risk Management I** **Session Chair:** Junqing Zuo

- ① The Economic Consequences of Corporate Integrity: Evidence from Corporate Responsibility for Employees  
Presenter: Junqing Zuo
- ② Research on the Scale Constraints of Short-selling in China's Capital Market  
Presenter: Rongtian Zhou
- ③ Limited attention and mobile technology: the role of screen size  
Presenter: Haibo Wu
- ④ Investor attention and Information Asymmetry: Evidence from China  
Presenter: Xing Chen

**SESSION 2A**  
July 30th  
14:45-16:15  
Room: S203

**Supply Chain Finance and Crowdfunding** **Session Chair:** Wenhui Zhao

- ① Quality Signaling through Crowdfunding Pricing  
Presenter: Ehsan Bolandifar
- ② Investment Strategies for Sourcing a New Technology in the Presence of a Mature Technology  
Presenter: Wei Zhang
- ③ Blockchain-Enabled Digital Voucher Financing and Transfer in a Three-Level Supply Chain  
Presenter: Xiangfeng Chen
- ④ Ordering and interest rate strategies in platform finance with an overconfident e-commerce retailer  
Presenter: Yang Yang

**SESSION 2B**  
July 30th  
14:45-16:15  
Room: S204

**Operations and Supply Chain Management I** **Session Chair:** Xu Guan

- ① Downstream Information Sharing and Sales Channel Selection in a Platform Economy  
Presenter: Guo Li
- ② Exclusive Selling: Impact on Make-or-Buy Decisions and on Investment in Internal Capability Improvement  
Presenter: Mao Yuan
- ③ Information Acquisition with Advertising Threshold Effect under Manufacturer Encroachment  
Presenter: Song Huang
- ④ Smart Navigation via Strategic Communications in a Mixed Autonomous Paradigm  
Presenter: Yonghui Chen
- ⑤ Rebate competition and contract selection in platform selling  
Presenter: Yuan Jiang

**SESSION 2C**  
July 30th  
14:45-16:15  
Room: S208

**Data Science and Decision** **Session Chair:** Zhaolin Hu

- ① Cluster Sampling for Morris Method Made Easy  
Presenter: Wen Shi
- ② Adaptive Importance Sampling for Efficient Stochastic Root Finding and Quantile Estimation  
Presenter: Guangxin Jiang
- ③ Multivariate Spatial-Temporal Modeling with Latent Low-Dimensional Dynamics  
Presenter: Xin Yun
- ④ Robust Bayesian hierarchical modeling and inference using scale mixtures of normal distributions  
Presenter: Linhan Ouyang

**SESSION 2D**  
July 30th  
14:45-16:15  
Room: S209

**Information and Sharing in Service Operations** **Session Chair:** Jianfu Wang

- ① Strategic Inventory, Network Externality and Copycats  
Presenter: Allen Wu
- ② Economic Behavior of Information Acquisition: Impact on Peer Grading in MOOCs  
Presenter: Dongyuan Zhan
- ③ Share or Solo? Individual and Social Choices in Ride-Hailing  
Presenter: Hengda Wen
- ④ Design of Covid-19 Testing Queues  
Presenter: Zhongbin Wang

**SESSION 2E**  
July 30th  
14:45-16:15  
Room: S210

**Topics in Marketplace Analytics** **Session Chair:** Yufeng Cao

- ① Dynamic Pricing for Two-sided Marketplaces with Offer Expiration  
Presenter: Yufeng Cao
- ② Optimal Pricing in Two-sided Markets with Positive or Negative Network Effects  
Presenter: Tengfei Guo

**SESSION 2F**  
**July 30th**  
**14:45-16:15**  
**Room: S303**

**Analysis and Decision Making in Supply Chain and Blockchain**    **Session Chair:** Lianmin Zhang / Lixiang Li

- 1 Pricing Optimization and Competition under the Linear Nested Stochastic Choice Model  
 Presenter: Lixiang Li
- 2 What Do Institutional Investors Bring to Initial Coin Offerings(ICOs)?  
 Presenter: Siyi Wang
- 3 Token Sales Design under Network Effect  
 Presenter: Zhao Liu
- 4 Competition and Cooperation in Co-product Supply Chain: Stable Procurement Alliances  
 Presenter: Yangyang Peng

**SESSION 2G**  
**July 30th**  
**14:45-16:15**  
**Room: S304**

**Topics in Data, Learning, and Decisions I**    **Session Chair:** Yongzhen Li

- 1 Supermodularity in Two-Stage Distributionally Robust Optimization  
 Presenter: Aiqi Zhang
- 2 Data Driven Feature-Based Newsvendor: A Distributionally Robust Approach  
 Presenter: Mingyang Fu
- 3 Data-driven Robust Product Design under Uncertain Correlated Consumer Preferences  
 Presenter: Yongzhen Li
- 4 Coordinating Electric Vehicle Charging Station Installation between the Government and Automakers  
 Presenter: Musen Li
- 5 Resource Allocation in Correlated Competitions  
 Presenter: Jiahao He

**SESSION 2H**  
**July 30th**  
**14:45-16:15**  
**Room: S308**

**Emerging Topics in Urban Transportation and Logistics**    **Session Chair:** Lindong Liu

- 1 Generating Delivery Plan in Real Time for Vehicle Routing Problem with Dynamic Orders before Cut-off time  
 Presenter: Xiaoying Gou
- 2 The effect of Trust Mechanism Level in a reverse supply chain  
 Presenter: Yuqing Liang
- 3 Stable matching for Integrating Ridesharing and Public Transit on a Mobility-as-a-Service Platform  
 Presenter: Wu Yating
- 4 Commercializing the Package Flow: Cross-sampling Physical Products Through E-commerce Warehouses  
 Presenter: Brian RQ Han

**SESSION 2I**  
**July 30th**  
**14:45-16:15**  
**Room: S309**

**Simulation Analytics for Port and Logistics**    **Session Chair:** Xiao Jin / Xinhu Cao

- 1 A distributed and high-fidelity simulation system for automated container terminal  
 Presenter: Xiaoming Yang
- 2 A general 3D discrete event simulation (DES) framework for automated container terminals  
 Presenter: Tianshun Shi
- 3 Combined putaway and picking strategies in a third-party warehouse of retail chain stores  
 Presenter: Xuefei Liu
- 4 Simulation with Learning and Optimization – Three Carriages Driving the Development of Intelligent Digital Twins for Port Applications  
 Presenter: Haobin Li

**SESSION 2J**  
**July 30th**  
**14:45-16:15**  
**Room: S310**

**Service and Manufacturing System**    **Session Chair:** Kai Wang

- 1 Impact of Fine-grained Service Quality on Service Reputation and Passenger Flow in Tourism Services  
 Presenter: Zhen Li
- 2 Service Rate Decision in Experienced Products Considering Conformity Effect  
 Presenter: Ruohua Wang
- 3 Warranty cost optimization for deteriorating products considering limit maintenance time  
 Presenter: Ting Li
- 4 Price and Quality Decision in the Presence of Information Sharing  
 Presenter: Danyu Liang

**SESSION 2K**  
**July 30th**  
**14:45-16:15**  
**Room: S207**

**Information, Incentives and Behaviors**    **Session Chair:** Qiao-Chu He

- 1 Policy Implementation in the Presence of Platform-Retailer Conflict  
 Presenter: Xingyu Fu
- 2 Incentive Carbon Emission Reduction: Is certification rule the answer?  
 Presenter: Qingye Wu
- 3 Impact of Tariffs and Price Premiums of Locally Manufactured Products on Global Manufacturers' Sourcing Strategies  
 Presenter: Kanglin Chen
- 4 Advance Selling and Upgrading in Priority Queues  
 Presenter: Yaolei Wang

**SESSION 3A**  
**July 30th**  
**16:30-18:00**  
**Room: S203**

**OM-Marketing Interface III**    **Session Chair:** Di Wu

- 1 Probabilistic Selling and Secondary Market  
 Presenter: Di Wu
- 2 Conspicuous Consumption in Primary, Secondary and Rental Markets  
 Presenter: Di Wu
- 3 Promotion and Distribution Strategies in a Retail Platform Supply Chain under Demand Uncertainty  
 Presenter: Yuwen Du
- 4 Managing return policies with consumer resale  
 Presenter: Yong Lei
- 5 Optimal Product Introduction Strategies in the Presence of Price Signals  
 Presenter: Yalan Zhu

**SESSION 3B**  
**July 30th**  
**16:30-18:00**  
**Room: S204**

**OM under New Retailing and Data-driven Intelligent Management**    **Session Chair:** Mingzheng Wang

- 1 Let Artificial Intelligence Be Your Shelf Watchdog: The Impact of AI-powered Shelf Monitoring on Product Sales  
 Presenter: Liqiang Huang
- 2 Channel Structures of Online Retail Platforms  
 Presenter: Shilu Tong
- 3 Sponsored Search Advertising with Non-Monotonic-Decreasing Distribution of Click-Through-Rate: Equilibrium Analysis, Impact Investigation  
 Presenter: Yun Zhou
- 4 The Incentive Mechanism between the Social E-commerce Company and the Farmers' Cooperative: Consumers Behavior, Technology Choice, and Profit Sharing  
 Presenter: Zizhuo Wang

SESSION **3D** **Operational Approaches in E-commerce Platform I** **Session Chair: Zhen Chen**

July 30th  
16:30-18:00  
Room: S209

- 1 Endogenous credit guarantee for supplier finance with bankruptcy cost  
Presenter: Chaocheng Gu
- 2 A chance-constrained programming approach for a cash-flow stochastic inventory problem  
Presenter: Zhen Chen
- 3 Hedging Inventory Risk by Information Crowdsourcing  
Presenter: Yi Yang
- 4 The Implications of Capacity Sharing Based on Platform for Strategy of Manufacturers Providing Digital Services  
Presenter: Xinyue Tan
- 5 Revenue Management under a Fare Alert Mechanism  
Presenter: Nanxi Zhang

SESSION **3E** **Topics in Revenue Management I** **Session Chair: Jiwen Ge**

July 30th  
16:30-18:00  
Room: S210

- 1 Selling to mom and pop: Optimizing supplier sales effort in emerging markets  
Presenter: Jiwen Ge
- 2 Profit or Growth? Dynamic Order Allocation in a Hybrid Workforce  
Presenter: Eryn Juan He
- 3 Off-Platform Threats in On-Demand Services  
Presenter: Eryn Juan He
- 4 Social Nudges Boost Production on Online Platforms: Field Experiments and Network Modeling  
Presenter: Zhiyu Zeng

SESSION **3F** **Industry Applications** **Session Chair: Tianhu Deng**

July 30th  
16:30-18:00  
Room: S303

- 1 Understanding construction companies' intention to use BIM: the perspective of Manager's perceived value  
Presenter: Rui Li
- 2 Digital Twin: What It Is, Why Do It, Related Challenges, and Research Opportunities for Operations Research  
Presenter: Lu Wang
- 3 Capacity Allocation and Scheduling Control for Service Systems with Unknown Customers' Patience  
Presenter: Lun Yu

SESSION **3H** **Operations in Transportation** **Session Chair: Ning Zhu**

July 30th  
16:30-18:00  
Room: S308

- 1 A two-stage robust approach to integrated station location and rebalancing vehicle service design in bike-sharing systems  
Presenter: Ning Zhu
- 2 Vehicle Repositioning under Uncertainty  
Presenter: Yu Zhang
- 3 Service Operations for Mixed Autonomous Paradigm: Lane Design and Subsidy  
Presenter: Lan Lu
- 4 Regulating on-demand ride-sourcing services: A dynamic game-theoretical model and agent-based simulation  
Presenter: Xiqun (Michael) Chen

SESSION **3I** **Topics in Operations Management** **Session Chair: Duo Shi**

July 30th  
16:30-18:00  
Room: S309

- 1 Food Safety Audits in Developing Economies: Decentralization vs. Centralization  
Presenter: Duo Shi
- 2 The Responsiveness and Restoration of Logistic Services during COVID-19: Evidence from China  
Presenter: Weihan Jia
- 3 Extubation Decision Making with Predictive Information for Mechanically Ventilated Patients in ICU  
Presenter: Guang Cheng
- 4 Pricing Decisions in A Platform-based Capacity Sharing Supply Chain  
Presenter: Yang Shuang

SESSION **3J** **Service Operations** **Session Chair: Shan Wang**

July 30th  
16:30-18:00  
Room: S310

- 1 Online Learning for Queueing Systems under Unknown Demand  
Presenter: Xinyun Chen
- 2 Dynamic service rate control for reducing the risk of infection in service queueing networks  
Presenter: Yujiao Sun
- 3 A memetic algorithm for integrated production and delivery scheduling with vehicle routing decisions  
Presenter: Feier Qiu
- 4 On Scheduling Appointments in Tandem Service Systems  
Presenter: Shan Wang

SESSION **3K** **OM-Marketing Interface II** **Session Chair: Shihong Xiao**

July 30th  
16:30-18:00  
Room: S207

- 1 Selling online display advertising by guaranteed contract combined with real-time bidding auction  
Presenter: Junchi Ye
- 2 Product Quality Decision in E-commerce Environment: Online Retailer as a New Entrant  
Presenter: Xiaoxiang Wang
- 3 Strategies for Manufacturers to Counter Showrooming  
Presenter: Wang Yu
- 4 Customer Review Provision Policies with Heterogeneous Cluster  
Presenter: Shihong Xiao

SESSION **4A** **Smart City Operations** **Session Chair: Jiayi Yu**

July 31st  
07:00-08:30  
ZOOM

- 1 Operating A Three-sided Marketplace: Pricing, Spatial Staffing and Routing in Food Delivery Systems  
Presenter: Zhe Liu
- 2 End-to-End inventory management at E-commerces  
Presenter: Meng Qi
- 3 Stall Economy: The Value of Mobility of Retail on Wheels  
Presenter: Junyu Cao
- 4 Scaling Up Battery Swapping Services in Cities: A Joint Location and Repairable-Inventory Model  
Presenter: Wei Qi
- 5 Crowd-starting a Shared (Shuttle) Service with Customer Engagement  
Presenter: Long He

SESSION  
**4B**  
July 31st  
07:00-08:30  
ZOOM

**Dynamical-System Models** Session Chair: Bin Hu

- 1 Audit And Remediation Strategies In The Presence Of Evasion  
Presenter: Shouqiang Wang
- 2 Prioritization strategies for delivering a two-dose vaccine during an epidemic/pandemic  
Presenter: Yun Zhou
- 3 Optimizing Free-to-Play Online Games with Premium Subscription  
Presenter: Yunke Mai
- 4 Operational Risk Management: Optimal Inspection Policy  
Presenter: Yuqian Xu

SESSION  
**4C**  
July 31st  
07:00-08:30  
ZOOM

**Technology and Operational Innovation** Session Chair: Brian Han

- 1 Pricing OTC Drugs: Evidence From a Quasi-Experiment  
Presenter: Yixin Iris Wang
- 2 Procurement Amid the COVID-19 Outbreak  
Presenter: Meng Li
- 3 When Is Personalized Price Discount More Efficient? A Quasi-Experiment Study  
Presenter: Baile Lu
- 4 Managing Order-Holding Problems in Online Retailing Platforms  
Presenter: Shouchang Chen

SESSION  
**4D**  
July 31st  
07:00-08:30  
ZOOM

**Privacy, Information Sharing, and Food Delivery** Session Chair: Jiahua Wu

- 1 Information Sharing in an Online Marketplace with Co-opetitive Sellers  
Presenter: Hong Zheng
- 2 Consumer profiling with data requirements: Structure and policy implications  
Presenter: Jiahua Wu
- 3 Food Delivery Service and Restaurant: Friend or Foe?  
Presenter: Manlu Chen
- 4 Consumer Profiling with Inventory Rationing  
Presenter: Tao Lu

SESSION  
**4E**  
July 31st  
07:00-08:30  
ZOOM

**Operations in Digital Platforms** Session Chair: Jiankun Sun

- 1 The Impacts of Algorithmic Work Assignment on Fairness Perceptions and Productivity: Evidence from Field Experiments  
Presenter: Bing Bai
- 2 Choice Overload with Search Cost and Anticipated Regret: Field Evidence and Theoretical Framework  
Presenter: Jiankun Sun
- 3 Content Promotion for Online Content Platforms with Network Diffusion Effect  
Presenter: Yunduan Lin
- 4 Cold Start to Improve Market Thickness on Online Advertising Platforms: Data-Driven Algorithms and Field Experiments  
Presenter: Zikun Ye

SESSION  
**4F**  
July 31st  
07:00-08:30  
ZOOM

**Blockchain in Platforms and Supply Chains** Session Chair: Yao Cui and Jingchen Liu

- 1 Blockchain Collaboration With Competing Firms In A Shared Supply Chain: Benefits And Challenges  
Presenter: Jingchen Liu
- 2 An investigation on the impact of counterfeiting and traceability on the secondary market  
Presenter: Hubert Pun
- 3 To Infinity and Beyond: Financing Platforms with Uncapped Crypto Tokens  
Presenter: Jingxing Gan
- 4 Blockchain-Enabled Deep-Tier Supply Chain Finance  
Presenter: Fasheng Xu

SESSION  
**4G**  
July 31st  
07:00-08:30  
ZOOM

**Emerging Topics in Service Operations** Session Chair: Yuqian Xu

- 1 Role of Telehealth Adoption in Shaping Perceived Quality of Care: Empirical Analysis  
Presenter: Yu-Wei Lin
- 2 Choice Modeling and Assortment Optimization in the Presence of Context Effects  
Presenter: Reza Yousefi Maragheh
- 3 The Zocdoc Effect: How Does Online Information Impact Appointment Availability In Outpatient Care?  
Presenter: Youngsoo Kim
- 4 Employees, Contractors, or Hybrid: An Operational Perspective  
Presenter: Haotian Song

SESSION  
**4I**  
July 31st  
07:00-08:30  
ZOOM

**Energy and Sustainability** Session Chair: Helen and Yong

- 1 The Design of Green Reward Program  
Presenter: Jiayuan Han
- 2 An Exponential Cone Programming Approach for Managing Electric Vehicle Charging  
Presenter: Li Chen
- 3 Community Solar Value Generation and Distribution  
Presenter: Owen Wu
- 4 Virtual Microgrids and Their Implication for Renewable Energy Investment and Peer-to-peer Electricity Trading  
Presenter: Alexandar Angelus

SESSION  
**4J**  
July 31st  
07:00-08:30  
ZOOM

**Data-Driven Sequential Decision Making** Session Chair: Zhengyuan Zhou

- 1 Generic Drug Treatment Effectiveness: An Empirical Study  
Presenter: Xinyu Liang
- 2 Interpretable Personalization via Optimal Linear Decision Boundaries  
Presenter: Zhaonan Qu
- 3 Bidding and Pricing in Budget and ROI Constrained Markets  
Presenter: Jason Cheuk Nam Liang
- 4 Dynamic Exploration and Exploitation : The Case of Online Lending  
Presenter: Mingxi Zhu
- 5 Distributionally Robust Batch Contextual Bandits  
Presenter: Nian Si

SESSION **5A** **Smart Supply Chain and Intelligent Logistics Service** Session Chair: Weihua Liu

July 31st  
11:00-12:30  
Room: S203

- 1 Smart Service Supply Chain Innovation: Considering Relationship Strength and Overconfidence  
Presenter: Di Wang
- 2 Using Backup Source with Unreliable supplier: The Value of Flexibility and Monitoring Unreliability  
Presenter: Xiang Li
- 3 Value of Group Leaders: When Sellers can Gain from the Community-based Group Buying Programs?  
Presenter: Xiaoran Shi
- 4 Financing and Carbon Emission Reduction Strategies of Capital-constrained Manufacturers in E-commerce Supply Chains  
Presenter: Huiping Fu

SESSION **5B** **Supply Chain Management in Retail Operations** Session Chair: Bin Dai

July 31st  
11:00-12:30  
Room: S204

- 1 Implications of Product Line Competition on Channel Matching Strategies in a Retail Platform  
Presenter: Jiannan Ke
- 2 Behavior-based Pricing and Wholesale Price Contracting in Competing Supply Chains with Informative Advertising  
Presenter: Minghui Xu
- 3 Online Channels and Store Brands: Strategic Interactions  
Presenter: Xiaomeng Luo
- 4 Optimal Return Shipping Insurance Policy with Consumers' Anticipated Regret  
Presenter: Yiming Li

SESSION **5C** **Marketing Interface & Economic Modeling** Session Chair: Rachel Chen / Juan Li

July 31st  
11:00-12:30  
Room: S208

- 1 Mobile Geo-Targeting: Inside vs. Outside a Mall  
Presenter: Xiaoqing Xie
- 2 Service Design under Collaborative Consumption  
Presenter: Chang Dong
- 3 Selling Professional Products Under Expertise Migration  
Presenter: Pingfan Wang
- 4 Sales contests with minimum sales volume requirement: Models and analysis  
Presenter: Zhen Shao
- 5 Vertical Differentiation with Exogenously Determined Common Attributes  
Presenter: Xiaojuan Puyang

SESSION **5D** **Emerging Topics in Sharing Economy** Session Chair: Tao Li

July 31st  
11:00-12:30  
Room: S209

- 1 Product Sharing: A Threat or an Opportunity for Vertically Differentiated Manufacturers?  
Presenter: Dali Huang
- 2 The More the Better? Operations and Incentives of an On-demand Medical Crowdsourcing Platform  
Presenter: Jingxuan Geng
- 3 Competition Between P2P Ridesharing Platforms and Traditional Taxis  
Presenter: Wen Diao
- 4 Price, Wage, and Fixed Commission in On-Demand Matching  
Presenter: Yun Zhou

SESSION **5E** **Assortment, Pricing, Data under Discrete Choice Models** Session Chair: Ruxian Wang

July 31st  
11:00-12:30  
Room: S210

- 1 Product Price, Quality and Service Decisions under Consumer Choice Models  
Presenter: Chenxu Ke
- 2 Product Bundle Recommendation and Pricing: How to Make It Work?  
Presenter: Hailong Sun
- 3 Tractable Constrained Optimization over Multiple Product Attributes under Discrete Choice Models  
Presenter: Hongzhang Shao
- 4 Operations Management under Consumer Choice Models with Multiple Purchases  
Presenter: Shujie Luan

SESSION **5G** **Privacy Issues in Operations Management** Session Chair: Ningyuan Chen

July 31st  
11:00-12:30  
Room: S304

- 1 Privacy-Preserving Dynamic Personalized Pricing with Demand Learning  
Presenter: Yining Wang
- 2 Privacy-Preserving Personalized Revenue Management  
Presenter: Yanzhe Lei
- 3 Adaptive distributed learning system with privacy preservation  
Presenter: Yao Wang
- 4 Privacy-Preserving Product Recommendation  
Presenter: Pin Gao
- 5 Privacy Management in Service Systems  
Presenter: Jianfu Wang

SESSION **5H** **Urban Transportation and Logistics Management** Session Chair: Xiaolei Wang

July 31st  
11:00-12:30  
Room: S308

- 1 An efficient algorithm for continuous bi-criteria traffic assignment  
Presenter: Jun Xie
- 2 A Two-phase Approach For The Vehicle Routing Problem With Time Windows And Uncertain Travel Times  
Presenter: Zhenzhen Zhang
- 3 Predicting the matching probability and ride/shared distance for each dynamic ridepooling order: A mathematical modeling approach  
Presenter: Xiaolei Wang
- 4 Modeling and managing the morning commute problem with park-and-ride-sharing  
Presenter: Jiancheng Long

SESSION **5I** **Healthcare Operations I** Session Chair: Yichuan Ding

July 31st  
11:00-12:30  
Room: S309

- 1 Managing Outpatient Service with Strategic Walk-ins  
Presenter: Shan Wang
- 2 Joint Inter-day Planning and Intra-day Scheduling of Operating Rooms for Elective Surgeries with Time Windows  
Presenter: Shenghai Zhou
- 3 Joint Appointment and Reentry Scheduling: Mitigating Onsite Overcrowding in Outpatient Services  
Presenter: Yichuan Ding
- 4 Data-driven spatial-specific vaccine allocation framework for COVID-19  
Presenter: Li Yingjie

**SESSION 5J**  
July 31st  
11:00-12:30  
Room: S310

**Data-driven Modeling in Healthcare** **Session Chair:** Nan Liu and Zhankun Sun

- 1 Urban Search and Rescue Resources Allocation in Flooding  
Presenter: Huiyin Ouyang
- 2 Data-Pooling for Personalized Intervention in Healthcare  
Presenter: Xinyun Chen
- 3 Treatment Planning of Victims with Heterogeneous Time-sensitivities in Mass Casualty Incidents  
Presenter: Yunting Shi
- 4 Dynamic Patient Prioritization in Hospital Emergency Departments  
Presenter: Zhankun Sun

**SESSION 5K**  
July 31st  
11:00-12:30  
Room: S207

**Topics in Revenue Management II** **Session Chair:** Lang Zekun

- 1 A Rolling-horizon Decision Framework for Integrated Relocation and Parking Reservation in One-way Electric Carsharing Systems  
Presenter: Lang Zekun
- 2 Rider Behavior and Efficiency of Dockless Bike Sharing Systems  
Presenter: Huan Cao
- 3 Robust Policy Optimization for Feature-Based Newsvendor  
Presenter: Luhao Zhang
- 4 Delay Information in Virtual Queues: A Large-Scale Field Experiment on a Ride-Sharing Platform  
Presenter: Yiming Zhang

**SESSION 6A**  
July 31st  
15:15-16:45  
Room: S203

**Operations and Supply Chain Management II** **Session Chair:** Guanmei Liu

- 1 Cooperative Financing from a Risk-Averse Bank under a Competitive Market  
Presenter: Ma Chenglin
- 2 Technology Investment into a Supplier with Upstream Entry  
Presenter: Guanmei Liu
- 3 Flexible versus Committed and Specific versus Uniform: Wholesale Price Contracting in A Supply Chain with Downstream Process Innovation  
Presenter: Shuangqi Yan

**SESSION 6B**  
July 31st  
15:15-16:45  
Room: S204

**Operations and Supply Chain Management III** **Session Chair:** Jingqi Wang

- 1 More Investment Less Profit? An R&D Investment Conundrum of a Financially Constrained Firm in a Supply Chain  
Presenter: Jingqi Wang
- 2 Make or Buy: Effects of Supplier's Capacity and Contracting Forms on Optimal Component Strategy for End-Product Manufacturers  
Presenter: Ling Li
- 3 Optimal Inventory Control and Design Refresh Selection in Managing Part Obsolescence  
Presenter: Zhenyang Shi
- 4 Profit analysis and pricing strategy for the dual-channel supply chain considering the complimentary extended warranty  
Presenter: Mengjin Guo
- 5 Online channel introduction under contract negotiation: Reselling versus agency selling  
Presenter: Chen Chongping

**SESSION 6C**  
July 31st  
15:15-16:45  
Room: S208

**OM with Learning** **Session Chair:** Xiaobei Shen

- 1 Optimal Salesforce Compensation with Learning: Early Success Bias and Late Success Encouragement  
Presenter: Xiangyin Kong
- 2 An Asymptotically Tight Learning Algorithm for Mobile-Promotion Platforms  
Presenter: Zhichao Feng
- 3 Finite-horizon joint inventory-pricing model with non-concave demand and lost sales  
Presenter: Luyao Ba
- 4 Incentives for Shared Services: Multi-Server Queueing Systems with Priorities  
Presenter: Hanlin Liu
- 5 Salesforce Compensation Design with Delegated Purchasing Task: A Two-Period Markov Decision Process Model  
Presenter: Xiaoting Jiao

**SESSION 6D**  
July 31st  
15:15-16:45  
Room: S209

**Topics in Retail Operations and Online Marketplaces** **Session Chair:** Xuan Wang

- 1 Opaque selling under limited flexibility and pricing  
Presenter: Hailun Zhang
- 2 Capacity Optimization and Resource Allocation under Service Level Constraints  
Presenter: Shixin Wang
- 3 Posted Price versus Auction Mechanisms in Freight Transportation Marketplaces  
Presenter: Xuan Wang
- 4 Online Advertisement Allocation in the Presence of Customer Choices  
Presenter: Ying Rong

**SESSION 6E**  
July 31st  
15:15-16:45  
Room: S210

**Marketplace Innovation** **Session Chair:** Lu Wang / Qianbo Yin

- 1 Online Retailers Going Offline: A Strategic Analysis of Product Empowerment  
Presenter: Qianbo Yin
- 2 Optimal Funding Strategies and Pricing Policies in Reward-Based Crowdfunding  
Presenter: Xue Wang
- 3 Commission Contracts in Three-sided Markets: Restaurants vs. Online Food Delivery Platforms  
Presenter: Zhong Chen
- 4 Pricing and Availability Management in Opaque Selling  
Presenter: Zihao Zhang

**SESSION 6F**  
July 31st  
15:15-16:45  
Room: S303

**Emerging OM Models and Applications in Business** **Session Chair:** Chun Wang

- 1 Loot Box Pricing and Design  
Presenter: Xiao Lei
- 2 Play Like the Pros? Solving the Game of Darts  
Presenter: Chun Wang
- 3 Sourcing in an Increasingly Volatile World: Offshoring, Onshoring or Both?  
Presenter: Jiaqi Lu
- 4 Estimating Demand with Unobserved No-purchases on Revenue-managed Data  
Presenter: Anran Li

SESSION **6G** **Operation management in Intelligent Manufacturing** **Session Chair: Na Geng**

July 31st  
15:15-16:45  
Room: S304

- 1 Economic-statistical Design of MEWMA Control Chart Based on Multi-objective Cuckoo Search Algorithm  
Presenter: Zaifang Zhang
- 2 A robust unrelated parallel machine scheduling problem with uncertain processing and setup times  
Presenter: Shijin Wang
- 3 Literature review on Capacity planning  
Presenter: Xin Zhou
- 4 Deep Reinforcement Learning for Dynamic Parallel Machine Scheduling  
Presenter: Shijin Wang
- 5 Channel Selection of Manufacturers under Product Sharing  
Presenter: Kangzhou Wang

SESSION **6H** **Urban Transportation and Mobility** **Session Chair: Hai Wang / Jiangan Jin**

July 31st  
15:15-16:45  
Room: S308

- 1 Market Design for Commute-Driven Private Parking Lot Sharing  
Presenter: Minghui Lai
- 2 Optimizing order-dispatching in the ride-sourcing market with impatient passengers  
Presenter: Yinquan Wang
- 3 Research on two-stage robust optimization for slot allocation in airport network  
Presenter: Wenjing Liu
- 4 Optimization of Ride-Sharing from Public Transportation Hub  
Presenter: Jian Gang Jin

SESSION **6I** **Healthcare and Service Analytics** **Session Chair: Jingui Xie**

July 31st  
15:15-16:45  
Room: S309

- 1 From Census Data to Operational Details: a Refined Study on Workload and Efficiency of Medical Staff  
Presenter: Qian Luo
- 2 Incentivized Referral System with Co-payment and Green Channels  
Presenter: Houyuan Jiang
- 3 The impact of the prolonged service time for off-service placement on flexibility designs  
Presenter: Yanting Chen
- 4 Vaccine Appointment Scheduling: The Second Dose Challenge  
Presenter: Yini Gao

SESSION **6J** **IT-Enabled Innovations and Market Design** **Session Chair: Jifeng Luo**

July 31st  
15:15-16:45  
Room: S310

- 1 Use of AR Technology to Promote Innovative Products  
Presenter: Chee Wei Phang
- 2 Integral Interface Design between a Software Platform and Its Apps  
Presenter: Cheng Zhang
- 3 Is algorithm aversion more significant among trained experts?  
Presenter: Chong Wang
- 4 The effect of paid knowledge sharing on customer retention and customer acquisition  
Presenter: Yu Tong

SESSION **6K** **Responsible Value Chain Management** **Session Chair: Yu Zhou**

July 31st  
15:15-16:45  
Room: S207

- 1 Diffusing Green Innovations in Social Networks via Word of Mouth  
Presenter: Zhaofu Hong
- 2 Implications of Supplier Encroachment in Upgraded Products Introduction  
Presenter: Danli Lu
- 3 Comparison of Four Prevailing Forms of Agricultural Film Recycling Schemes  
Presenter: Feifei Shan
- 4 Managerial optimism in a supply chain  
Presenter: Yannan Jin
- 5 Less is more: Consumer education in a closed-loop supply chain with remanufacturing  
Presenter: Minyue Jin

SESSION **7A** **Supply Chain Competition and Coordination** **Session Chair: Shangsong Long**

July 31st  
17:00-18:30  
Room: S203

- 1 Platform competition in a two-sided market of smart logistics: technology empowerment and technology diffusion  
Presenter: Shangsong Long
- 2 Smart supply chain innovation model selection: exploitative innovation or exploratory innovation?  
Presenter: Shuang Wei
- 3 Whether and How a New Brand Should Be Introduced? The Online Retailer's Introduction Strategies  
Presenter: Boyuan Zhong
- 4 Advance selling decisions of retailer in dual channel of the fresh product supply chain  
Presenter: Shuang Wu
- 5 Channel Competition and Coordination in the Presence of Hybrid Retailing  
Presenter: Yanjie Liang

SESSION **7B** **Emerging Topics in SCM** **Session Chair: Xiao Liu**

July 31st  
17:00-18:30  
Room: S204

- 1 Corporate Social Responsibility in Supply Chain: Green or Greenwashing?  
Presenter: Yilin Shi
- 2 Optimizing Storage Location Assignment Using Product Association Structure of Consumers' Market Basket  
Presenter: Xiao Liu
- 3 Supply information transmission mechanism based on transmission entropy  
Presenter: Yueran Zhang
- 4 A robust multi-echelon inventory system with multiple supply modes  
Presenter: Liangquan Wang
- 5 The value of product recall insurance in a decentralized supply chain  
Presenter: Jing Chen

SESSION **7C** **Behavior/Sustainable Operations** **Session Chair: Minxue Wang**

July 31st  
17:00-18:30  
Room: S208

- 1 Impact of financing models and carbon allowance allocation rules in a supply chain  
Presenter: Minxue Wang
- 2 Green credit financing versus trade credit financing in a supply chain with carbon emission limits  
Presenter: Simin An
- 3 The Optimal Green Strategies for Competitive Ocean Carriers under Potential Regulation  
Presenter: Wei Zheng
- 4 Impact of Consumer Complaints on Time to Recall: Empirical Investigation of the Automobile Industry  
Presenter: Weihai Jia



**SESSION 7D**  
July 31st  
17:00-18:30  
Room: S209

**Topics in Stochastic Models** **Session Chair:** Jiannan Ke

- ① Signaling Service Quality Through Queue Disclosure  
Presenter: Zhenwei Luo
- ② Please Don't Make Me Wait: Influence of Customers' Waiting Preference and No-Show Behavior on Appointment Systems  
Presenter: Ruijie Zhang
- ③ Fair Allocation Algorithms for Cash Transfer Programs: From Predictive to Simultaneous and Sequential Policies  
Presenter: Jiannan Ke
- ④ Optimal Upgrading Strategy for the Quality, Release Time and Pricing for Software Vendor  
Presenter: Shuxia Peng

**SESSION 7E**  
July 31st  
17:00-18:30  
Room: S210

**Topics in Revenue Management IV** **Session Chair:** Xiaobo Li

- ① An Approximation Method for Inventory Control or Joint Pricing and Inventory Control Problem  
Presenter: Ye Lu
- ② Dimensioning On-Demand Vehicle Sharing Systems  
Presenter: Shining Wu
- ③ Optimal Policies and Heuristics To Match Supply With Demand For Online Retailing  
Presenter: Xiaobo Li
- ④ Convex Optimization for Bundle Size Pricing Problem  
Presenter: Hailong Sun

**SESSION 7F**  
July 31st  
17:00-18:30  
Room: S303

**Operations under New Technology** **Session Chair:** Li Yang

- ① Position Auctions with Endogenous Product Information: Why Live-Streaming Advertising Is Thriving?  
Presenter: Pin Gao
- ② Values of Traceability in Supply Chains  
Presenter: Jingchen Liu
- ③ A Model of Livestream Selling with Online Influencers  
Presenter: Jing Hou
- ④ Live Commerce Retailing with Online Influencers: Two Business Models  
Presenter: Baolong Liu

**SESSION 7G**  
July 31st  
17:00-18:30  
Room: S304

**Topics in Data, Learning, and Decisions II** **Session Chair:** Gao Jia

- ① The Role of Security Externality in Firms' Security Outsource Incentives  
Presenter: Yong Wu
- ② Scan Based Trading and Bargaining Equilibrium: A Structural Estimation of Channel Surplus  
Presenter: Stanley Lim
- ③ Managing Overconfident Newsvendors: A Target-Setting Approach  
Presenter: Tian Bai
- ④ Save Time or Save Face? The Social Presence Effect and Herding Effect in the Use of Facial Recognition Payment Technology in Retail  
Presenter: Gao Jia
- ⑤ An Adaptive Hybrid Surrogate-Assisted Particle Swarm Optimization Algorithm for Expensive Structural Optimization  
Presenter: Xiong xiong You

**SESSION 7H**  
July 31st  
17:00-18:30  
Room: S308

**Emerging Topics in Transportation** **Session Chair:** Guowei Zhang

- ① Humanitarian relief network assessment using collaborative truck-and-drone system  
Presenter: Guowei Zhang
- ② Data-driven distribution planning for inventory routing problem with discontinuous time windows  
Presenter: Qiwen Tian
- ③ Core-based Cost Allocation for Collaborative Multi-Stop Truckload Shipping Problem  
Presenter: Huajing Liu
- ④ Investigating the Impact of Ride-share Transportation on Patient No-Show Rates  
Presenter: Shihong Xiao

**SESSION 7I**  
July 31st  
17:00-18:30  
Room: S309

**Technology and Operational Innovation** **Session Chair:** George X Yuan

- ① Investor attention and Information Asymmetry: Evidence from China  
Presenter: Xing Chen
- ② The Early Warning Features for the Predicting Financial Distress by using AI Algorithms  
Presenter: George X Yuan
- ③ How does tolerance for failure matter for innovation?  
Presenter: Tianxiu Zhang
- ④ Should banks offer concessions? Lending rates for manufacturers' green products  
Presenter: Yanhong Si
- ⑤ Leveraging social-media risk communication to influence public emotions during a pandemic  
Presenter: Shenming Song

**SESSION 7J**  
July 31st  
17:00-18:30  
Room: S310

**Digital Economy** **Session Chair:** Ziqiong Zhang

- ① Any reputation is a good reputation: Influence of strategy-related reputation on the restructuring performance of hospitality firms  
Presenter: Hui Li
- ② Growing User Base in the Early Stage of Digital Sharing Economy Platforms: An Integration of Competitive Repertoire and Institutional Legitimacy Theories  
Presenter: Nianxin Wang
- ③ Pay for the Vulnerabilities in Third-Party Apps? Optimal Strategies for the Digital Platform Launching Bug Bounty Programs (BBPs).  
Presenter: Tianlu Zhou
- ④ Single bus line timetable optimization with big data  
Presenter: Xiang Li

**SESSION 7K**  
July 31st  
17:00-18:30  
Room: S207

**FinTech, Innovation and Risk Management II** **Session Chair:** Yichu Wang

- ① The real effects of shadow banking: Evidence from China  
Presenter: Yichu Wang
- ② Fintech, financial constraints, and innovation: evidence from China  
Presenter: Na Ding
- ③ Present bias and the value of time consistency  
Presenter: Rong Tang
- ④ Households Classification by Consumer Heterogeneity and the Propensity to Consume Analysis  
Presenter: Shi Pu

**SESSION 8A**  
**August 1st**  
**10:30-12:00**  
**Room: S203**

**Data-driven Inventory Management** **Session Chair:** Beryl Chen

- Optimal Policies for Dynamic Pricing and Inventory Control with Nonparametric Censored Demands  
 Presenter: Boxiao (Beryl) Chen
- The Competitive Ratio of Threshold Policies for Online Unit-density Knapsack Problems  
 Presenter: Jinglong Zhao
- Sampling-Based Approximation for Series Inventory Systems  
 Presenter: Kairen Zhang
- Inventory Control and Learning for One Warehouse Multi Store System with Censored Demand  
 Presenter: Sentao Miao

**SESSION 8B**  
**August 1st**  
**10:30-12:00**  
**Room: S204**

**OM-Marketing Interface IV** **Session Chair:** Xiaomeng Guo

- E-Tailing with FinTech: Instant Return Credit  
 Presenter: Duo Shi
- Friend or Foe? The Impact of Home-sharing Professional Investors on the Housing Market  
 Presenter: Shihong Xiao
- Supply Risk Mitigation In A Decentralized Supply Chain: Price Postponement Or Payment Postponement?  
 Presenter: Xin Geng
- A Model of Credit Refund Policies  
 Presenter: Yan Liu

**SESSION 8C**  
**August 1st**  
**10:30-12:00**  
**Room: S208**

**Information, Incentives and Behaviors** **Session Chair:** Fu Yiping

- The impacts of private risk aversion magnitude and moral hazard in R&D project under uncertain environment  
 Presenter: Fu Yiping
- The influence of organizational innovation climate on employee innovation performance: the interaction effect between achievement motivation and regional innovation policy environment  
 Presenter: Jinmeng Yu
- On the Impact of City Innovation Environment on Innovative Behavior of Scientific and Technological Workers: a Moderated-mediation Model  
 Presenter: Yifan Zhu
- Influence of Scientific and Technological Workers' meaning of work on their innovation behavior: a moderated-mediation model  
 Presenter: Kexin Liang
- Implications of consumer reviews and consumer loss aversion for information disclosure  
 Presenter: Xiaoqing Fan

**SESSION 8D**  
**August 1st**  
**10:30-12:00**  
**Room: S209**

**Operational Approaches in E-commerce Platform II** **Session Chair:** Yuanguang Zhong

- Cry-Wolf Syndrome in Recommendation  
 Presenter: Baixun Li
- Robust Production Planning and Risk Aversion Analysis in Agricultural Supply Chains  
 Presenter: Bin Cao
- Empty-car Repositioning for a Ride-Sharing Network System Providing Differentiated Services  
 Presenter: Stefan Zillmann
- The Value of Store Inventory Sharing in Omnichannel Operations  
 Presenter: Xiong Zhang

**SESSION 8E**  
**August 1st**  
**10:30-12:00**  
**Room: S210**

**Platform and Sharing Economy** **Session Chair:** Xing Hu

- Flexible Labor Supply Behavior on Ride-Sourcing Platforms  
 Presenter: Hao Sun
- Balancing Supply with Demand in Ride-hailing Platforms: An Operational Approach  
 Presenter: Qin Zhou
- Research on Pricing Strategy of Capacity Sharing Platform Considering Service Level  
 Presenter: Renjie Zhou
- Accurate Information Better? Sharing Commitment and Capacity Allocation under Supply Competition  
 Presenter: Xiaomin Liu
- Quality Disclosure in the Presence of Online Reviews  
 Presenter: Yufeng Yang

**SESSION 8G**  
**August 1st**  
**10:30-12:00**  
**Room: S304**

**Energy, Sustainability, and Social Responsibility** **Session Chair:** Yi Wang

- Assessing the regional differences in the effectiveness of new energy vehicle incentive policies: Empirical evidence from 88 pilot cities in China  
 Presenter: Xusheng Yao
- Can Blockchain Help Food Supply Chains with Platform Operations during COVID-19 Outbreak?  
 Presenter: Lu Yang
- Building Smart City: Research on Typhoon Disaster Complaint Early Warning Based on Shanghai 12345 Hotline Complaint Data  
 Presenter: Zhao Hui
- Managing Fish Farming and Production: Systems with Renewable Resource  
 Presenter: Yi Wang

**SESSION 8H**  
**August 1st**  
**10:30-12:00**  
**Room: S308**

**Topics in Revenue Management III** **Session Chair:** Feng Zhu

- Courteous or Crude? Managing User Conduct to Improve On-Demand Service Platform Performance  
 Presenter: Bin Hu
- Calibrating Sales Forecast in a Pandemic Using Competitive Online Non-Parametric Regression  
 Presenter: Ruihao Zhu
- Assign-to-Seat: Dynamic Capacity Control for Selling High-Speed Train Tickets  
 Presenter: Feng Zhu
- Engineering Social Learning: Information Design of Time-Locked Sales Campaigns for Online Platforms  
 Presenter: Shouqiang Wang

**SESSION 8I**  
**August 1st**  
**10:30-12:00**  
**Room: S309**

**Healthcare Operations II** **Session Chair:** Yichuan Ding

- On the use of partitioning in the inpatient surgical department  
 Presenter: Lien Wang
- Examining the role of mindfulness in preventing relapse to information technology addiction  
 Presenter: Chongyang Chen
- The Cost of Task Switching: Evidence from the Emergency Department  
 Presenter: Yiwen Jin
- To Introduce or Not? The Impact of Telemedicine on Hospital's Operation Decisions Considering Medical Consumption and Epidemic Influence  
 Presenter: Cuihua Zhou

- ① Agency or Wholesale? The Role of Retail Pass-Through  
Presenter: Honggang Hu
- ② The Effects of Different Fairness Reference Points on Collaborative Innovation of Supply Chain  
Presenter: Hui Min Liu
- ③ Should a Sharing Platform Adopt the Bilateral Review System?  
Presenter: Xuanqi Chen
- ④ Buy Online. Return in Competitor's Store: The Role of Selling Format  
Presenter: Yi Chen
- ⑤ Should a domestic firm carve out a niche in overseas markets? Value of purchasing agents  
Presenter: Jianxi Tang

